

## LABORATORY AND NOTIFIED BODY QUALITY POLICY

USB Certification Test Inspection Laboratory Certification Services undertakes;

- To carry out notified body and laboratory activities as soon as possible, based on the principle of objectivity, confidentiality and reliability,
- To ensure that notified body and laboratory activities are carried out objectively and honestly, independent of any commercial, financial and similar pressures, without compromising the rules of professional ethics,
- To use all resources to achieve the most accurate result in measurement, analysis and test quality,
- To provide effective, efficient and timely reliable service in accordance with the EA-2/17 standard and `TS EN ISO / IEC 17065 Conformity assessment - Requirements for bodies certifying products, processes and services`,
- To provide effective, efficient and timely reliable service in accordance with "TS EN ISO/IEC 17065 Conformity assessment Requirements for bodies certifying products, processes and services" and EA-2/17 standard,
- To educate, give responsibility and integrate all employees in the company in order to create a model for continuous improvement within the company,
- To follow technological developments closely and inform stakeholders about them,
- To ensure the satisfaction of our customers and to meet and improve the expectations of the market,
- To create a healthy and safe work environment for our employees,
- To seek the better by investing in people with continuous education,
- To maintain an environmental management system that will improve environmental awareness at every stage of our activities,
- To work for continuous improvement of the service provided to the client by evaluating data sources such as management, internal audit, corrective actions, risks and opportunities, client suggestions and complaints, client feedback,
- To fulfill the legal requirements and all rules that it is responsible for complying with within the scope of the services it provides,
- To add value to the society and the country we live in with our activities,
- To be a trusted brand in the certification and laboratory services sector.

NESRIN SERIN Founder & CEO 06.01.2025

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